



RE: Momentum Conferencing COVID-19 Statement

Dear Valued Momentum Customer,

At this point, I am sure you have no shortage of emails about COVID-19 and how a variety of vendors can help you during this crisis.

While this has been happening, we have been inundated with calls from businesses looking for solutions that won't break the bank to help keep internal and external communications lines open – often to very large groups of stakeholders – including those lines of communication established in their business continuity plans

We find ourselves in a privileged position during this outbreak to help our clients and offset some restrictions that are negatively impacting their businesses. We take this responsibility seriously. That is why we have cut our rates and put together affordable programs to help you meet your communications needs.

Operator Assisted Conference Call

This staple service is used for confidential calls, investor relations communications, all-hands meetings and generally any call over 100 participants. This service can scale to thousands of callers, and when it does, the costs can be enormous. That is why we created a special business continuity discount model to stay in place for the next 90 days for any customer that needs to maintain lines of communications to large groups during the crisis.

Service Description	Avg. Retail Rate	Discount Rate
Premium Operator Assisted Conference Call North American toll-free access	.22/min/line	.17/min/line
Online Call Management or Communication Line Operator	\$75.00/call	WAIVED
Conference Call Participant List	\$25.00/Call	WAIVED
Call Recording	\$10.00/Call	WAIVED
Unused Line Fees	\$5.00/line	WAIVED

Managed Webcast Services

Another way to manage large stakeholder communications is with a managed audio webcast event. This service has the same scalability as the Operator Assisted Conference Call service with the added value of allowing you to deliver a presentation during your communication.

We have increased all our Webcast Packages from **300 Live Viewers to 1,000**

We have also increased our overage allowance from **5% to 10%**

Service Description	Avg. Retail Rate	Discount Rate
Managed Live Audio or Webcam Webcast up to 1,000 viewers/12-month archive	\$900.00	\$650.00
Managed Live Audio or Webcam Webcast with Power Point Slides 1,000 Live viewers/12-month archive	\$1,750.00	\$1,400.00
Additional Live Viewers 500 viewer blocks	\$575.00	\$275.00

[Click here to learn more about our Webcasting offering.](#)

Of course, Momentum still has the resources and platform partners to assure that you have all the collaboration tools you need to ensure your business continues to run smoothly during these uncertain times, including all-in-one audio, web and video conferencing solutions that are reliable, secure, and have you covered for a range of business needs.

Our goal is to be as helpful as possible during this challenging time, so if you have any questions or concerns, please reach out to your account manager or our client services department @ 1-888-551-5925 x2 or clientservices@momentumconferencing.com

Sincerely,

MATT LEY President

Matthew Ley



1-888-551-5925

✉ mley@momentumconferencing.com